

# *IntegrateIT Australia*

*integrating technology for your business needs*



**1300 79 69 33**  
**[www.integrate-it.com.au](http://www.integrate-it.com.au)**



## ***The right technology for your business***

IntegrateIT Australia provides quality IT Solutions and Services for all sizes of business. We plan, design and implement all your IT and network needs, working with you to create the best solution given your individual needs. Based in Queensland and New South Wales, we cover Australia nationally supporting our clients anywhere I anytime.

## ***The IntegrateIT Australia difference***

With our extensive knowledge and experience in all areas of IT, we excel in providing a high level of technical support. This gives our clients peace of mind in regards to their IT infrastructure. As a result, we do not have locked in contracts with our clients. We therefore enjoy building our relationships with our clients with mutual trust and respect.

If you feel like you are pressured or not getting the full benefits of your current IT provider, please contact us and make an appointment for a change in your IT future.

## ***Support Services with a difference***

IntegrateIT Australia provide support plans where you are assigned an engineer as your primary contact. Our scheduled monthly maintenance includes a regular site visit for network performance and infrastructure checks, as well as personalised user assistance and issue resolution. Our Preventative Maintenance services will almost eliminate any downtime of your network. We support all platforms of technology including Windows, Linux and Mac.

We also provide On Demand Remote Support Services, allowing us to quickly connect to your device and resolve any technical issues that you have, from anywhere.

If you are interested in knowing more about our Preventative Maintenance Services, contact us today!

## ***Audit Services***

Want a third party view of your current IT infrastructure within your business? Like authors of books who use proof readers, we come in with a fresh set of eyes and audit the network. We provide audits of your infrastructure to detect current and possible future issues. We will provide a full written report of the audit for you to keep.

Are you compliant? - We audit software licensing of sites including Microsoft licenses, and any other line of business application licensing to ensure you are compliant and not breaking any licensing and EULA agreements.

## ***Cloud Computing***

Cloud Computing is an offsite server solution that can host emails, files and provide communications for your business.

We are a Microsoft Office 365 Partner and can help you setup your online deployment of Office 365 and work with your business to stream line your work flow.

IntegrateIT Australia can help you with any of your cloud based solutions. We can assist you in evaluating this if the cloud is a viable solution for your business and can help you implement any cloud computing solutions necessary.

## ***Managed Services***

At IntegrateIT Australia, we are dedicated to keeping your business IT systems running efficiently and smoothly. Our highly proactive service ensures your company will not suffer any downtime or loss of productivity.

Many IT service providers offer the traditional "Break Fix" service, waiting around until something goes wrong. That "Break Fix" equation seems to make sense at times - even though it could easily result in hours or days of downtime.

Our Managed Services package keeps your IT infrastructure from breaking in the first place and allows you to keep your eyes on your business, not your IT. With a managed services package from IntegrateIT Australia, you can expect:

- Peace of mind: your systems are monitored 24/7
- Less downtime: we identify and fix issues before they cause problems
- Fewer disruptions: we provide most services remotely or overnight
- Predictable budgeting: all-inclusive, all-you-can-use, flat-rate IT services.
- Proactive: being good at fixing issues as they arise is exactly what you should expect from an IT service provider. Being proactive in monitoring your environment for potential issues and initiating preventative measures before incidents occur is what makes a good service provider a trusted partner.

## ***Disaster Recovery and Business Continuity***

A Disaster Recovery (DR) plan in essence is a contingency plan for when unforeseen catastrophes are cast upon your business. It is not just data loss you need to be concerned with, but also hardware loss and replacement costs, and the downtime your business and staff will experience.

A company's entire history of communications, business dealings, accounts and financials, and products are stored within the IT system. Without this information, many companies will be unable to operate.

Protection of business IT systems data through backup has become the most crucial aspect of daily IT management and maintenance. IntegrateIT Australia works with our clients to develop backup strategies that ensure the entire server infrastructure and data is protected all of the time.

Incorporating disaster recovery with your backup strategy to ensure your business can recover from a disaster like an office fire or flood can be somewhat difficult. Backups are traditionally designed to protect against accidental data loss or corruption.

IntegrateIT Australia have proficient experience in enhancing backup strategies to ensure an effective disaster recovery plan is in place and all the systems can be recovered so that the business can continue thereafter.

We can work with your company to design an entire disaster recovery and business continuity plan to restore your business systems and continue your business operations within a timeframe of 15 to 30 minutes. Ask us how!

## ***Wireless and Mobile Solutions***

IntegrateIT Australia Wireless Solutions utilise best in class Wireless technology that feature "Seamless Mobility", which allows users to move around the building without having to change wireless connection settings between levels or access points.

With the wireless network configured, the devices can be deployed within a matter of minutes. Multiple SSID's (Wireless Networks) can be configured and guest access (if required) can restrict access to the LAN resources.

The solution integrates into any existing network infrastructure and the "easy to use" cloud based management systems eliminates the need for Wireless Controller Devices on the local area network. Full reporting, application restrictions, web filtering, bandwidth throttling and time scheduling of user access are also standard features.

## ***IT Consulting***

***"Using technology as a tool to solve business challenges"***

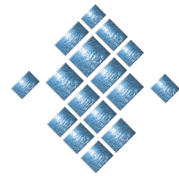
It is hard to make sense of all the options out there when it comes to what technologies you will need to run in your business. IntegrateIT Australia does more than just selling hardware, software and support. We use our 50+ years of combined technical experience to work with you in providing a solution that not only works, but will do the

job that you need it to do. We assist clients with planning their IT infrastructure within cost, time and user parameters, and can assist all clients with:

- New site setups
- Site relocations
- Concept and designs, sensitive to space, cost and user limitations
- Implementation of IT infrastructure
- Management of relocation teams including third parties
- Vendor and budget management
- Managing implementation and deployment activities
- Regular timeline updates and stage debriefs
- Consulting and auditing

***Give us a call today!***





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## Testimonials:

*"The depth of knowledge and experience has often saved the company from hours of potential and costly downtime. With IntegrateIT's level of professionalism and ability to communicate at all levels of business, I would recommend them to anyone needing IT support."*

**Adam - IT Manager, Engineering Company.**

*"Our practice really needed a computer company that could handle the issues we no longer had the time or experience to deal with. IntegrateIT is the perfect solution for us because we have access to people who are very familiar with our network, and we don't have to worry about dealing with computer problems on our own anymore. The team at IntegrateIT are real people who are so down to earth and not your normal techie computer people. They are always willing to do a great job for us in a timely and efficient manner. IntegrateIT is a professional company with a real commitment to provide excellent technical expertise and incredible customer service."*

**Debbie - CPA**

*"We have found the team at IntegrateIT to be very professional and are certainly contributing to a more stable and forwardward thinking IT infrastructure for our business. IntegrateIT are right up to date with current developments in the IT world in so that these don't impact our business. They are guiding us through the most important changes necessary to continue with a trouble free platform. They are a good team to work with!"*

**Wayne - Construction**

## Partners:

arcserve®



## Hardware and Software:



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